

COMMONWEALTH of VIRGINIA

Jason Wilson Facility Director Main: (434) 767-7800 Fax: (434) 767-5526 Department of Behavioral Health and Developmental Services Virginia Center for Behavioral Rehabilitation

Post Office Box 548 Burkeville, Virginia 23922

MEMORANDUM

TO:

VCBR Residents

FROM:

Jason Wilson, ⊭acility Director

DATE:

March 6, 2023

SUBJECT:

"Visitors" accessing the Viapath Secure Tablet System

Effective April 1, 2023:

Any Visitor accessing the VCBR Viapath Secure Tablet Platform must assure their Visitor Profile includes all the following items:

- Scanned License (or other Government Issued Identification)
 - o This change matches VCBR's visitation policy that requires a visitor to produce a Valid Picture Identification. A Valid Picture Identification is a current officially issued pictured identification (e.g., driver's license, student identification, government issued identification, employee identification card).
- First Name (Matching scanned identification)
- Last Name (Matching scanned identification)
- Phone Number: The phone number must be operable and may be contacted to verify the presented information.
- Address: The address must match the scanned license or be able to be verified as the address of the Visitor.

A "Visitor" includes any individual accessing the secure platform, to include:

- Deposits to accounts
- Sending Photos
- Video Visitation
- Messaging with residents

A "Visitor" may update their profile by accessing their profile on "gettingout.com".

I encourage you to inform your "Visitors" of the above requirements. This information will also be shared on VCBR's public website.

Failure to comply with the stablished requirements may result in the blocking of visitor access to the platform.